

# PORSCHE DESIGN

## WARRANTY TERMS (EN)

### WARRANTOR

Porsche Lifestyle GmbH & Co. KG  
Grönerstraße 5, 71636 Ludwigsburg, Germany

Every Porsche Design Timepiece is manufactured from the highest-quality materials in accordance with the strictest quality standards and is delivered in perfect condition after a thorough inspection.

The warranty covers material or manufacturing defects within a period of two years from the date of purchase. Within the warranty period, defective parts will be repaired or replaced at no charge at the manufacturer's discretion. Other claims, particularly claims for damages, are excluded. The warranty is subject to the law of the Federal Republic of Germany.

### NOTE

**This warranty does not limit your statutory rights, such as your right to re-performance, rescission, or price reduction, or to damage if the product was not free of defects when delivered.**

### CLAIMS UNDER THE WARRANTY ARE VALID ONLY IF

- the product was originally purchased from a Porsche Design Store or a Porsche Design Timepieces dealer (exception: Porsche Design Chronograph 911 Turbo S Exclusive Series and Porsche Design Chronograph 911 GT2 RS may be purchased at a Porsche Zentrum), and
- the warranty card was completed fully upon purchase and submitted in the event of a warranty claim

### EXCLUDED FROM THE WARRANTY ARE

- wearing parts
- damage due to improper handling, carelessness, or normal wear and tear
- damage due to tampering by persons lacking Porsche Design authorisation

Claims under the warranty can be submitted only to Porsche Design Stores or Porsche Design Timepieces dealers (exception: claims for the Porsche Design Chronograph 911 Turbo S Exclusive Series and Porsche Design Chronograph 911 GT2 RS must be submitted to a Porsche Zentrum).

# PORSCHE DESIGN

## CERTIFIED PORSCHE DESIGN SERVICE CENTRE TIMEPIECES

### SERVICE CENTRE

GERMANY | EUROPE | MIDDLE EAST | LATIN AMERICA

### KUNKE GMBH

#### Contact details

Andreas Kunke

E-mail [info@kunke.eu](mailto:info@kunke.eu)

Telephone +49 (0)4402 960 643

Fax +49 (0)4402 960 642

#### Address

Hauptstraße 14

26215 Wiefelstede

Germany

#### Responsible for the following countries

AE United Arab Emirates

AO Angola

AR Argentina

AU Australia

BE Belgium

BH Bahrain

BN Brunei Darussalam

BR Brazil

CL Chile

CO Colombia

CY Cyprus

DE Germany

DK Denmark

EC Ecuador

GR Greece

GT Guatemala

IN India

IS Iceland

KW Kuwait

KY Cayman Islands

LB Lebanon

LU Luxembourg

NC New Caledonia

NG Nigeria

NL Netherlands

NO Norway

OM Oman

PA Panama

PF French Polynesia

SA Saudi Arabia

SE Sweden

SV El Salvador

SY Syrian Arab Republic

TR Turkey

ZA South Africa

# PORSCHE DESIGN

## SERVICE CENTRE AUSTRIA | EUROPE

### UHR-WERK

#### Contact details

David Fischer  
E-mail [service@uhr-werk.at](mailto:service@uhr-werk.at)  
Telephone +43 (0)1 409 253 1

#### Address

Josefstädterstraße 71  
1080 Wien  
Austria

#### Responsible for the following countries

AT Austria  
AZ Azerbaijan  
BG Bulgaria  
CZ Czech Republic  
HR Croatia  
HU Hungary  
KZ Kazakhstan  
RO Romania  
RU Russian Federation  
UA Ukraine

## SERVICE CENTRE FRANCE

### HEUREQUAL 33

#### Contact details

Bernard Lautrette  
E-mail [service@heurequal33.com](mailto:service@heurequal33.com)  
Telephone +33 (0)556 524 501

#### Address

Heurequal 33  
27, Rue Sainte Catherine  
33000 Bordeaux  
France

#### Responsible for the following countries

FR France

## SERVICE CENTRE SWITZERLAND

### PORSCHE DESIGN TIMEPIECES AG

#### Contact details

Stefan Portmann  
E-mail [stefan.portmann@porsche-design.ch](mailto:stefan.portmann@porsche-design.ch)  
Telephone +41 (0)326 258 928  
Fax +41 (0)326 258 914

#### Address

Biberiststrasse 18  
4500 Solothurn  
Switzerland

#### Responsible for the following countries

CH Switzerland

# PORSCHE DESIGN

## SERVICE CENTRE

ITALY

### GIRATEMPO MILANO SRL

#### Contact details

Arianna Giannini

E-mail [riparazioni@giratempomilano.com](mailto:riparazioni@giratempomilano.com)

Telephone 02 36503186/02 86463420

#### Address

Giratempo Milano srl

Via Nirone 10

20123 – Milano

Italy

#### Responsible for the following countries

IT Italy

## SERVICE CENTRE

POLAND

### PIEŚKIEWICZ – ZEGARMISTRZ S.C.

#### Contact details

Janusz Pieśkiewicz

E-mail [contact@pieskiewicz.pl](mailto:contact@pieskiewicz.pl)

Telephone +48 22 652 14 30

#### Address

Pieśkiewicz – Zegarmistrz S.C.

ul. Siedmiogrodzka 7

01–204 Warszawa

Poland

#### Responsible for the following countries

PL Poland

## SERVICE CENTRE

UNITED KINGDOM

### SWISSTEC

#### Contact details

Kieren Oakman

E-mail [kieren@swisstimeservices.com](mailto:kieren@swisstimeservices.com)

Telephone +44 (0)170 254 380 0

#### Address

Stonebridge House

Main Road

Hawkwell

Hockley Essex SS5 4JH

United Kingdom

#### Responsible for the following countries

GB United Kingdom

# PORSCHE DESIGN

## SERVICE CENTRE

USA

### STOLL & CO.

#### Contact details

Customer Service Department  
E-mail [stoll@americaswatchmaker.com](mailto:stoll@americaswatchmaker.com)  
Telephone +1 (0)800 786 552 6  
national calls +1 (0)937 434 780 0  
Fax +1 (0)937 434 846 4

#### Address

1801 South Metro Parkway  
Dayton  
OH 45459  
USA

#### Responsible for the following countries

US United States  
PR Puerto Rico

## SERVICE CENTRE

SPAIN

### SERVIWATCH MADRID

#### Contact details

Gema Rubio  
E-mail [gema-sw@serviwatch-madrid.com](mailto:gema-sw@serviwatch-madrid.com)  
Telephone +34 91 444 80 20

#### Address

Serviwatch Madrid  
Avenida de Menendez Pelayo Nr. 32  
28007 Madrid  
Spain

#### Responsible for the following countries

ESP Spain  
PRT Portugal

## SERVICE CENTRE

CANADA

### SWISS WATCH SHOP

#### Contact details

Andre Papanicolaou  
E-mail [swisswatchshop@gmail.com](mailto:swisswatchshop@gmail.com)  
Telephone +1 (0)514 489 144 4

#### Address

Swiss Watch Shop  
5165 Sherbrooke Street West, #103  
H4A 1T6, Montreal, Quebec  
Canada

#### Responsible for the following countries

CA Canada

# PORSCHE DESIGN

## SERVICE CENTRE

CHINA

## PRIME TIME SERVICE

### Contact details 1

Customer Service Department

E-mail [repair@primetime.com.cn](mailto:repair@primetime.com.cn)

Telephone +86 (0)21 638 452 83

### Address

Prime Time Watch & Clock Service Shanghai

Watch&Clock Shop Customer Service Center

478 Huaihai Middle Road, Ruijin Second Road Street,

Huangpu District

200020 Shanghai

China

### Contact details 2

Customer Service Department

E-mail [repair@primetime.com.cn](mailto:repair@primetime.com.cn)

Telephone +86 (0)40 067 001 68

### Address

Prime Time Service - Shanghai Yangtze Center

Level 2, Building 7,

Yangtze River International Enterprise Plaza

268 Linxin Road, Beixinjing Street, Changning District

200335, Shanghai

China

### Contact details 3

Customer Service Department

E-mail [repair@primetime.com.cn](mailto:repair@primetime.com.cn)

Telephone +86 010-65256100

### Address

Prime Time Watch & Clock Service Beijing Hengdeli Danyao

Customer Service Center

2nd Floor, Danyao Building, No. 176 Wangfujing Street,

Dongcheng District, Beijing City

100062 Beijing

China

### Responsible for the following countries

CN China

# PORSCHE DESIGN

## SERVICE CENTRE

HONG KONG | ASIA

### SWISS MECHANICAL TIME (HONG KONG) LTD

#### Contact details

Customer Service Department

E-mail [cs@elegantwatch.net](mailto:cs@elegantwatch.net)

Telephone +852 3468 3522

#### Responsible for the following countries

HK Hong Kong

ID Indonesia

MO Macao

MY Malaysia

PH Philippines

SG Singapore

TH Thailand

TW Taiwan

#### Address

Swiss Mechanical Time (Hong Kong) Ltd

Watch Repair Center

Room 302, Lippo Sun Plaza,

28 Canton Road, Tsim Sha Tsui,

Hong Kong

## SERVICE CENTRE

JAPAN

### MV CO LTD

#### Contact details

Toshitaka Okamura

E-mail [okamura@e-mv.co.jp](mailto:okamura@e-mv.co.jp)

Telephone +81 35816 8151

#### Responsible for the following countries

JP Japan

#### Address

MV CO LTD

2F Komiya bld

1-12-4 Yushima, Bunkyo-ku

Tokyo 113-0034

Japan

## SERVICE CENTRE

SOUTH KOREA

### TIME DOCTOR

#### Contact details

Mr. Sangkyou Yang

E-mail [timedoctor@tempuskorea.com](mailto:timedoctor@tempuskorea.com)

Telephone +82 2 3277 7365

#### Responsible for the following countries

SK South Korea

#### Address

Time Doctor

2F, The Hyundai, 108, Yeoui-daero,

Yeongdeungpo-gu

Seoul, 07335

South Korea

# PORSCHE DESIGN

## SERVICE CENTRE

QATAR

## ALFARDAN JEWELLERY

### Contact details

Tarek Biour

E-mail [tbiour@alfardan.com.qa](mailto:tbiour@alfardan.com.qa)

Telephone (+974) 66496765

### Responsible for the following countries

QA Qatar

### Address

Alfardan Jewellery

Alfardan Centre

Grand Hamad St.

P.O. Box 63

Doha – Qatar